

Acute Training Solutions

Effective recording

Exercise: Visit to Mrs Megan Llewellyn

I visited Mrs Megan Llewellyn on 23rd October, following the death two weeks ago of her mother Nesta Morgan, who was a resident in Lovegrove House. I arranged with Mrs Llewellyn to call on Wednesday afternoon, as this is the only time through the week when she is not working. Despite her mother's death, she is concerned not to take any more time off work than necessary, as she feels her job is not very secure.

I arrived at 3.00p.m. Mrs Llewellyn appeared very tired and said she had just had a lie down after coming in from work at lunch-time. She has not been sleeping very well and has found all the arrangements very difficult. She said that the funeral is causing problems, in that there are members of the family who have been estranged for many years and resent each other attending. I said that Freda Hall, Mrs Morgan's keyworker would like to attend the funeral, if that was alright. Mrs Llewellyn said she would welcome anyone coming from the home including the other residents.

She said that she thought Kathleen Sykes and Ruth Baxter, who were her mother's special friends, would be coming. She said how kind everyone had been. She felt her mother's last years had been very happy ones because of the care she received at Lovegrove House. The staff had been especially thoughtful when her mother died, and she would like to show her appreciation in some way. She thought she would make a donation to the home.

I explained that I had brought the remainder of her mother's things. Mrs Llewellyn apologised for the trouble she had put the staff to, but she couldn't face going through her mother's clothes and possessions. She wanted the clothes given to a charity shop and the rest returned to her. I explained that the clothes had been given to 'Help the Aged', that a list had been drawn up of the rest of her mother's possessions, and asked if she would like to check them. Mrs Llewellyn became upset while going through the list but agreed that everything was there and signed that she had received them. Mrs Llewellyn said there was nothing of any real value but some things were of great sentimental value, and her mother had indicated who she wanted certain things passed on to, although she had never made a will.

Mrs Llewellyn said she found it hard being the only child. There were no brothers or sisters to turn to and she had lost her own husband five years ago with a heart attack. Her father died fifteen years ago from cancer. She felt very alone, although she said she had friends who were being very supportive and she enjoyed good health, so she counted herself quite fortunate.

Mrs Llewellyn said that she thought she would feel better when the funeral was over. It was the day after tomorrow and although it would be very emotional, she felt it was important to say goodbye properly. She wanted flowers and music and had planned the service with the vicar. She wanted it to be a day for remembering her mother and she just hoped the rest of the family would not spoil it. I reassured her that families usually rise to the occasion and put aside their differences in such circumstances. Mrs Llewellyn again thanked the department for all their support.

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Exercise: Visit to Mrs Megan Llewellyn

Worker:

Leslie Rudge

Purpose of Visit:

To return possessions of the late Mrs Morgan, resident of Lovegrove House, to her daughter Mrs Megan Llewellyn

Date:

23rd October, 2000

Following the death of Mrs Nesta Morgan, her daughter Mrs Llewellyn indicated that she did not feel able to sort through her mother's possessions and wished staff at Lovegrove House to give her mother's clothes to charity and return the rest to her. Mrs Llewellyn became upset while checking through the list, but agreed that everything was there and signed that she had received the items listed.

Mrs Morgan's funeral will be held on Friday 25th October. I indicated that Freda Hall, Mrs Morgan's Keyworker, would like to attend. Mrs Llewellyn said that members of staff and residents from Lovegrove House would be welcome and that she understood that Kathleen Sykes and Ruth Baxter, residents, who were her mother's special friends, were coming.

Mrs Llewellyn expressed her appreciation for all the kindness that the staff at Lovegrove House had shown her mother and thanked the department for all their support.