



# Acute Training Solutions

## SoAR Case Studies - Learning Disabilities Residential

### Case 1

Michael uses a manual wheelchair for all mobility requirements with assistance from staff. All the staff have been trained in manual handling and people handling within the last six months. Whilst taking Michael outside in his wheelchair the wheelchair hits the door frame and Michael falls out and cuts his head requiring stitches.

### Case 2

Katrina Jenkins is 47 years old with Downs syndrome. She has mobility problems and needs help with personal care and toileting. One of her regular carers is impatient when Katrina is incontinent and tells her that 'I'll get you catheterised if you keep wetting yourself'.

### Case 3

Tracey lives within a supported living house and requires prescribed medication daily for her anxiety and depression. One day her key worker withholds her medication as she hasn't tidied her room.

### Case 4

Samantha has a moderate to severe learning disability and can communicate with limited understanding. Today whilst out shopping for Samantha's personal care items she asks her support worker if she can stay in the car as she too tired and hot. For Samantha's safety the carer locks the car doors.

### Case 5

Mary Pritchard is 53 years old; she has a moderate learning disability and visual impairment. Mary has lived at the same care home for the past 20 years with 3 other service users. Over the past 5 years her memory and abilities have declined dramatically. Mary now requires assistance with her personal care and toileting. Mary is assisted by two staff to sit on the toilet, she stumbles and grabs one of the staff's hair, causing the staff member to swear and slap Mary across the face. This shocks the other member of staff and she walks away. Her colleague speaks to her later on and tells her not to say anything about the incident.

### Case 6

Steven is an avid film fan and regularly buys DVD's and visits to the cinema with staff members. The staff members go free to the cinema as Steven has a carers pass. Recently the number of trips to the cinema by Steven and staff has increased from twice a month to twice a week. This increase has left Steven unable to purchase his basic personal care equipment.



### Case 7

Over the past two months staffing levels within the care home have been extremely low due to staff resignations. This has left the remaining staff stretched; as a result staff are having to get individuals up from 6:00am and putting individuals to bed at 7:30pm.

### Case 8

Rachel lives within a small family run home with 4 other service users. Rachel's family visit at least twice a week and take her out for meals, shopping and leisure activities. The family have started to notice during these visits Rachel is eating lots of food and extremely quickly. They have also noticed a number of purchases have gone missing.

### Case 9

A group from the centre are going out in the mini bus for a trip to the sea. They all enjoyed the trip, on the way back the bus needs fuel. The driver fills up the bus with fuel. 5 minutes later the bus breaks down as the driver used the wrong fuel.

### Case 10

Recently James has become very agitated around female care workers. This has resulted in James swearing at the female staff. One of the female staff refuses to work with James and starts to negatively criticise him and the management of his care.

### Case 11

Rashid has recently relocated to a specialist hospital setting from a residential care home due to his increasing challenging behaviours. This relocation has meant he is now over 150 miles away from his family. His family were regular visitors to his past care home and it has meant they now only see Rashid once a month. When the family visit they notice he was pacing up and down a large room on his own. When the family ask the staff how he has been they seem to be unfamiliar with him and the care he has had over the past month.

### Case 12

Michelle has recently had a knee replacement operation due to her arthritis. Michelle's physio plan requires her to exercise the knee and use walking aid to support her. Michelle's physiotherapist visits her at the care home. She finds Michelle in bed. Michelle tells the therapist that she has been in bed since getting back from hospital and she is in a lot of pain. The therapist examines Michelle and finds the beginnings of a pressure sore.